

ZEST CWR IT

Who we are

The Royal Zoological Society of Scotland (RZSS), a charity founded in 1909, owns and manages Edinburgh Zoo and the Highland Wildlife Park. The Zoo is the most popular paying visitor attraction in Scotland after Edinburgh Castle, offering an excellent day out to more than 600,000 visitors annually, and has an international reputation for its conservation and education programmes. The Highland Wildlife Park is a premier visitor attraction situated within the Cairngorms National Park and features cold weather and mountainous species.

Our mission statement

Our mission is to connect people with nature and safeguard species from extinction.

JOB DESCRIPTION

Job purpose

To assist the IT team with the maintenance, development and implementation of current and new systems, and undertake specialist IT projects and activities to help deliver a first class service across RZSS. The role will be supported by the IT manager and IT assistants. As a member of the IT team, the post holder will contribute to the development of the Society in achieving its missions and aims and help to provide a professional service to all of our staff and departments, ensuring agreed service standards are maintained in very busy work environment and within challenging timeframes.

Personal qualities

Proven written and oral communication skills
Ability to learn and ask questions
Demonstrating the ability to improve
A positive and constructive approach to team-working
Ability to listen to instruction
Ability to carry out multiple tasks in a fast-paced environment
Quality approach to work.

Special requirements

Working knowledge of personal computing and mobile devices and good IT skills preferred.

Organisational culture

The Royal Zoological Society of Scotland is committed to having an enterprising culture, which is commercially, successful through providing a world class visitor experience with high standards and excellent service, and is well positioned to access income/funding streams arising as a result of its conservation aims. The post holder will share this commitment to achieve these objectives.