**ZEST CWR Animal Department Presenter Assistant (Edinburgh Zoo Only)**

**Who we are**

The Royal Zoological Society of Scotland (RZSS), a charity founded in 1909, owns and manages Edinburgh Zoo and the Highland Wildlife Park. The Zoo is the most popular paying visitor attraction in Scotland after Edinburgh Castle, offering an excellent day out to more than 600,000 visitors annually, and has an international reputation for its conservation and education programmes. The Highland Wildlife Park is a premier visitor attraction situated within the Cairngorms National Park and features cold weather and mountainous species.

**Our mission statement**

Our mission is to connect people with nature and safeguard species from extinction.

**JOB DESCRIPTION**

**Job purpose**

To perform all aspects of informal/public education and to promote an understanding of the connection between all living things and ensuring such programmes meet the needs of our customers. Working together with the Animal Presenters, contribute to the care, husbandry and welfare of the animals used in presentations and behavioural demonstrations and assist to maintain excellent standards of animal care. Work to develop appropriate skills and expertise to undertake delivery of all aspects of the Society’s live animal activities including but not limited to live animal demonstrations, encounters and activities, which involve only natural behaviours and which in no way compromise either the welfare or the natural dignity of the animals. As a member of the presentation team contribute to the development of the Society in achieving its mission and aims.

**Personal qualities**

A good level of physical fitness

Some knowledge of good animal care, desirable.

Ability to listen to instruction, learn and ask questions

Good oral communication skills

Ability to listen to instruction, learn and ask questions

Ability to carry out multiple tasks in a fast-paced environment

Ability to liaise with members of the public

Demonstrate a positive, customer-focused and team-working approach to work.

**Special requirements**

An interest in animals and hands on physical work would be advantageous.

**Organisational culture**

The Royal Zoological Society of Scotland is committed to having an enterprising culture, which is commercially successful through providing a world class visitor experience with high standards and excellent service, and is well positioned to access income/funding streams arising as a result of its conservation aims. The post holder will share this commitment to achieve these objectives.