

## Education Volunteer

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| <b>Reports to</b>                     | Education Officers and Volunteer Coordinator  |
| <b>Role</b>                           | The Education Volunteers enhance the delivery of education sessions at Edinburgh Zoo. This is done by assisting the education officers in transporting animals, delivering tours, assisting with the delivery of sessions, and helping with educational programmes such as Conservation Action Team and Summer Schools. They are mainly stationed in the Education Centre, and throughout the Zoo.  |
| <b>Duties</b>                         | <p>The main role of the volunteers is to assist Education Officers to deliver the formal education programme through the following activities and events:</p> <ul style="list-style-type: none"> <li>• Volunteers will assist in the delivery of the Formal Education Programme, having the opportunity to assist with sessions delivered to learners of all ages. This may also include the collection, transportation, and return of animals used in some sessions.</li> <li>• Wild Workshops are a regular series of informal education sessions in which visitors can attend ‘make and take’ workshops at the Education Centre. Volunteers are expected to encourage visitors to take part in these sessions.</li> <li>• Volunteers may assist in the delivery of activities on the Summer School programme, this includes set up, leading groups throughout the zoo, assisting with sessions, and assisting the Education Officers as required.</li> <li>• Volunteers will be required to maintain and update self-led education boxes.</li> <li>• Volunteers will assist with technological support, including VR set up, digitising education resources, and any technology used in lessons.</li> <li>• Volunteers assisting with the Conservation Action Team (CAT) programme will help with sessions about hands-on conservation worldwide and may work within the wildlife garden.</li> <li>• Other regular activities of Formal Education Volunteers include administration, meeting and greeting groups, and, organisation of resources.</li> </ul> |
| <b>Person Specification</b>           | <p>You will need to be:</p> <ul style="list-style-type: none"> <li>• 18 and over.</li> <li>• Friendly, outgoing and confident with people of all ages.</li> <li>• You will be positive and confident.</li> <li>• Patient and enthusiastic about facilitating the learning of others.</li> <li>• Reliable and flexible with role and timings.</li> <li>• Keen to learn and stay informed.</li> <li>• Able to work outside.</li> </ul>  |
| <b>Commitment</b>                     | <ul style="list-style-type: none"> <li>• Volunteers will start as soon as possible following an induction and full training.</li> <li>• Volunteer times depend on the Programme that is volunteered for. Most take place between 9:30 – 16:30, Monday – Saturday.</li> <li>• It is hoped that volunteers will be able to commit to one day every one or two weeks.</li> </ul>   |
| <b>Support, Training, and Uniform</b> | <p>Volunteers will attend a specific induction, and will receive specific training for the role. All volunteers accepted into this role will be required to complete a <b>PVG</b> check. Volunteers will also attend briefings with all staff and other volunteers. Volunteers will be supplied with RZSS Volunteer uniform for this role.</p>  |

***\* Whilst we do welcome volunteers of all abilities and needs, please let us know if you do have any additional needs that we should be aware of.***